

2.7.1 Student Satisfaction Survey 2022-23

Results of Student Satisfaction Survey (SSS) on overall institutional performance:

1. To the question whether the college provides guidance about choosing their course or subject during the admission process 96.8% students replied 'yes', 3.2% students replied 'no'.
2. To the question 'Do you know the syllabus of the course for which you have taken admission in the college?' 98.9% students replied 'yes' and 1.1% student replied 'no'.
3. To the question 'How useful/effective do you think your degree will be after your graduation?' 55.9% students replied that the degree they get will be 100 % useful after graduation whereas 36.8% students replied that it will be only 75 % useful, 4.3% said it will be of 50 % use and 3.2% students didn't wish to say anything regarding the use of degree after graduation.
4. To the question about the completion of syllabus in the class every semester, 86% students replied that every semester 100 % syllabus is completed by the teachers. 12.9% students replied 80 % syllabus is completed, No students said only 70 % and 1.1% student did not wish to say anything about it.
5. To the question about 'the use of latest methods and technology by teachers while teaching in the class' 73.1% students said teachers 'always' use latest methods and technology while teaching, whereas 22.6% students are of the opinion that 'sometimes' teachers use the latest methods. 3.2% students said teachers 'never' use latest methods, and 1.1% students didn't wish to say anything about it.
6. To the question whether the evaluation of the Internal Assessment Tests in your college is fair and just, 89.2% students said 'yes', 2.2% students said 'no', 8.6% students said, 'to some extent it is just' and No students didn't wish to reply.
7. To the question about the Does the institution inform students about programmers organized by other colleges or the University? 87.1% students said 'always', 9.7% students said 'sometimes' 2.2% students replied 'Never' and 1.1% students did not wish to say anything.
8. To the question 'if the college provides information and counseling about career and placements', 91.4% students said 'always', 7.5% students said 'sometimes' No students replied 'Never' and 1.1% students did not wish to say anything.

9. To the question 'How much information do you have about library facilities', 73.1% students replied that 'reference books, journals and internet facility are available in the library'. 25.8% students said that 'sufficient reference books are available', 1.1% student said that 'reference books in the library are not sufficient' and No students said 'no reference books available in the library'.
10. To the question 'what efforts does the institution provide information and guidance about health and hygiene to students?', 76.3% students said 'always', 21.5% students said 'sometimes' 2.2% students replied 'Never' and No students did not wish to say anything.
11. To the question 'if the college organizes study tours under various subject departments', 82.9% students replied 'always', 16.1% students replied 'sometimes', 1.1% student said 'never' and No students 'did not wish to say' anything.
12. To the question 'What efforts does the college take to encourage students to participate in various sports and cultural activities and competitions?' 84.9% students said, 'by appointing coaches and encouraging students to participate', 3.2% students said 'by only appointing coaches', 11.8% students said 'by only encouraging students to participate' and No students said, 'none of these'
13. To the question 'How are values inculcated among students at college level?' 74.2% students replied 'through curricular and co-curricular activities', 14% students replied 'through syllabus', 8.6% students said 'through curricular and extra-curricular activities' and 3.2% replied 'Do not know'
14. To the question 'What does the institution celebrate/observe days and events of national importance?', 92.5% students said 'always', 5.4% students replied 'sometimes', 1.1% student said 'never' and 1.1% student 'did not wish to say'
15. To the question 'if the college tries to bring about holistic / overall personality development among students through co-curricular activities', 81.7% students said 'always', 17.2% students said 'to certain extent' 1.1% student said 'Never' and No students did not wish to say.
16. The answer to question number 16 of the Student Satisfaction Survey is kept open-ended in order to collect suggestions from students regarding additional facilities they may require for their holistic personality development.
To the question 'What do you think the college should do regarding the holistic development among students?', a few students suggested the following points:

- Better canteen facility

- Additional use of technology in teaching-learning
- More study tours
- Introducing the 'National Cadet Corps' (NCC)
- Additional sports facilities
- More reference books to be made available to the students for home

Lending

- Organization of more cultural activities and career guidance programmes.

Details of Student Satisfaction Survey

L.J.N.J. Mahila Mahavidyalaya is affiliated to Shrimati Nathibai Damodar Thakersey Women's University and caters to the needs of female students. The focus always being the welfare of students, all programmes and activities are aimed at academic excellence and holistic personality development of students. The institutional goal is Women Empowerment through Education and the teaching-learning process is student-centric. Teaching-Learning is aimed at enabling students to achieve competencies and skill sets that would enable them to meet the changing professional requirements successfully.

Teaching is also aimed at instilling attitudes of intellectual curiosity, scientific mindset and critical and analytical thinking in students. To achieve this, teachers provide guidance and mentor students.

The Student Satisfaction Survey was conducted with 93 students participating in it. Feedback is generally collected from second and third year students of Arts and Commerce faculties. The questionnaire was prepared at the institution, keeping in mind the key areas in the Teaching-Learning process and other important parameters required for the development of students as well as the seven criteria. Questions were asked about issues such as counselling by teachers at the time of admission regarding subject selection, curriculum dissemination, teaching-learning process, library facilities, health and hygiene awareness programmes, career counselling, information regarding participation in cultural activities, use of technology in teaching-learning among others.

Along with fifteen multiple choice questions, an open-ended question was provided to students for their suggestions for further facilities they may need for their development.

STUDENT SATISFACTION SURVEY
LJNJ Mahila Mahavidyalaya, Vile-Parle (East),
Mumbai - 400057

Q.1 Does the college provide you guidance about choosing your course or subject during the admission process?

- a) Yes
- b) No
- c) Absolutely not
- d) Do not wish to say

Q.2. Do you know the syllabus of the course for which you have taken admission in the college?

- a) Yes
- b) No

Q.3 How useful/effective do you think your degree will be after your graduation? a)100%

- b) 75%
- c) 50%
- d) Do not wish to say

Q.4 How much % of the syllabus do the teachers complete in the class every semester?

- a)100%
- b) 80%
- c) 70%
- d) Do not wish to say

Q.5. Your teachers use the latest methods and technology while teaching in the class.....

- a) Always
- b) Sometimes

c) Never

d) Do not wish to say

Q.6. Is the evaluation of the Internal Assessment Tests in your college fair and Just?

a) Yes

b) No

c) To some extent

d) Do not wish to say

Q.7. Does the institution inform students about programmes organized by other colleges or the University?

a) Always

b) Sometimes

c) Never

d) Do not wish to say

Q.8 Does your college provide information and counselling about career and placements?

a) Always

b) Sometimes

c) Never

d) Do not wish to say

Q.9. How much information do you have about library facilities?

a) Reference Books, Journals and Internet available

b) Sufficient reference books available

c) Reference books are not sufficient

d) No reference books available at all

Q.10. Does the institution provide information and guidance about health and hygiene to students?

- a) Always
- b) Sometimes
- c) Never
- d) Do not wish to say

Q.11. The College organizes study tours under various subject departments...

- a) Always
- b) Sometimes
- c) Never
- d) Do not wish to say

Q.12. What efforts does the college take to encourage students to participate in various Sports and Cultural activities and competitions?

- a) By appointing Coaches and encouraging students to participate
- b) Only appointing Coaches
- c) Only encouraging students to participate
- d) None of these

Q.13. How are Values inculcated among students at college level?

- a) Through curricular and co-curricular activities
- b) Through Syllabus
- c) Through curricular /extra co-curricular activities
- d) Do not know

Q.14. Does the institution celebrate/observe days and events of national importance?

- a) Always
- b) Sometimes
- c) Never
- d) Do not wish to say

Q.15. The College tries to bring about holistic/ overall personality development among students through co- curricular activities....

- a) Always
- b) To certain extent
- c) Never
- d) Do not wish to say

Q.16. What do you think the college should do regarding the holistic development among students? -----

SSS Link Address: <https://forms.gle/v7gCaFqzw2UcAwdA8>